**Appendix 3 - Year Ahead Delivery Plan 2024-25**

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| **Ref** | **Outcomes and commitments:** | **Activity** | **Timescales for completion (Quarter and month)** | **Lead officer** | **Lead directorate** | **Features in current YADP or new action?** | **Lead Cabinet Member** |
| **Every Neighbourhood Thriving**  ***Commitments:***   * *Continue to drive local priority setting and activity through ward plans and devolved budgets, with councillors, residents and partner organisations working together* * *Work with Rotherham’s voluntary and community sector to support and facilitate local networks and groups* * *Further expand and promote a range of volunteering opportunities* * *Invest in and develop our library services as neighbourhood hubs, promoting access to books, computers and community events* * *Work alongside our partners to ensure Rotherham is a safe, inclusive and welcoming place for local people, including responding effectively to community safety issues such as anti-social behaviour and hate crime* * *Deliver improvements to local towns and villages* * *Bring our communities together through a range of enjoyable activities, cultural and social events, which inspire hope and pride in Rotherham.* | | | | | | | |
| 1.1 | **Work with communities on the things that matter to them** | Produce ward plans with ward priorities informed by local communities. | Quarter 3 | Head of Neighbourhoods | Assistant Chief Executive’s Directorate | Current | Deputy Leader and Cabinet Member for Social Inclusion and Neighbourhood working. |
| 1.2 | Complete phase 1 of the Local Neighbourhood Road Safety programme to design and implement new neighbourhood road safety measures in 13 wards (including 20mph limits in line with new RMBC 20mph policy):   * Anston & Woodsetts * Swinton Rockingham * Bramley & Ravenfield * Hellaby & Maltby West * Hoober * Maltby East * Thurcroft & Wickersley South * Rotherham West * Wales * Rawmarsh East * Boston Castle * Greasbrough * Kilnhurst & Swinton East.   *(Also links to neighbourhoods are welcoming and safe outcome)* | Quarter 4 | Assistant Director, Planning, Regeneration and Transport | Regeneration and Environment | Current plan, not fully delivered in year and carried forward | Cabinet Member Transport, Jobs and the Local Economy. |
| 1.3 | Create a database of pavement parking hotspots, informed by requests from the public and Members, along with locations identified by the Council’s highways and parking teams. | Quarter 3 | Assistant Director, Planning, Regeneration and Transport | Regeneration and Environment | New | Cabinet Member Transport, Jobs and the Local Economy. |
| 1.4a) | Design and implement new pedestrian crossings at:  a) Upper Wortley Road | Quarter 2 | Assistant Director, Planning, Regeneration and Transport | Regeneration and Environment | New | Cabinet Member Transport, Jobs and the Local Economy. |
| 1.4b) | b) Cortonwood | Quarter 3 |
| 1.4c) | c) Swallownest A57. | Quarter 4 |
| 1.5 | **Residents, organisations and businesses use their skills and resources to help others** | Develop and deliver a phase 1 action plan that ensures the Council and its partners are maximising opportunities to join-up activities and initiatives in the three locality areas of the borough.  *(LGA Corporate Peer Challenge action in response to recommendation 6)* | Quarter 4 | Head of Neighbourhoods | Assistant Chief Executive’s Directorate | New | Deputy Leader and Cabinet Member for Social Inclusion and Neighbourhood working. |
| 1.6 | **Neighbourhoods are welcoming and safe** | Deliver a full review of Public Space Protection Orders, ensuring that robust plans are in place to drive enforcement of any proposed conditions. | Quarter 3 | Assistant Director Community Safety & Street Scene | Regeneration and Environment | New | Cabinet Member for Finance & Safe and Clean Communities. |
| 1.7 | Invest £3m to deliver the repair of unclassified roads and £1.2m to repair footways in the 2024-25 Highway Repair Programme. | Quarter 4 | Assistant Director Community Safety & Street Scene | Regeneration and Environment | Links to current plan | Cabinet Member for Transport, Jobs and the Local Economy. |
| 1.8 | Develop a new Community Safety Strategy for 2025 – 2028. | Quarter 3 | Assistant Director Community Safety & Street Scene | Regeneration & Environment | New | Cabinet Member for Finance & Safe and Clean Communities. |
| 1.9 | Complete the third phase of investment into the Boroughs CCTV equipment. Specifically, procure the additional software which will allow for viewing of all units via one system.  *(Action also links to people are safe, healthy and live well)* | Quarter 4 | Assistant Director, Community Safety and Street Scene | Regeneration and Environment | Current plan, not fully delivered in year and carried forward | Cabinet Member for Finance & Safe and Clean Communities. |
| 1.10 | **Local people have access to libraries, cultural activities, parks and green spaces** | Deliver cultural events in varied locations throughout the borough, including such events as:   * Rotherham Show * Signals Festival * Uplift * WoW Rotherham. | Quarter 4 | Assistant Director, Culture, Sport and Tourism | Regeneration and Environment | Current | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 1.11 | Complete the restoration of Waterloo Kiln. | Quarter 2 | Assistant Director, Culture, Sport and Tourism | Regeneration and Environment | Current plan, not fully delivered in year and carried forward | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| *In addition to the actions outlined above, there are a range of activities within the environment theme (Increasing satisfaction with the cleanliness of the borough)* *which will contribute to access to parks and green spaces.* | | | | | | | |
| 1.12 | **Local towns and villages are improved** | Completion of the phase 1 £4m Towns and Villages Fund programme remaining schemes:   * Aston and Todwick * Brinsworth * Rotherham East * Maltby East. | Quarter 4 | Assistant Director, Planning, Regeneration and Transportation | Regeneration and Environment | Current plan, not fully delivered in year and carried forward | Deputy Leader and Cabinet Member for Social Inclusion and Neighbourhood working. |
| 1.13 | Develop and approve the schemes to be delivered as part of Our Places, focusing on improvement projects to key gateways into principal towns and villages, as well as the borough. | Quarter 3 | Assistant Director, Planning, Regeneration and Transportation | Regeneration and Environment | New | Deputy Leader and Cabinet Member for Social Inclusion and Neighbourhood working. |
| **People are safe, healthy and live well**  ***Commitments:***   * *Focus on minimising/tackling the leading risk factors for death and disability in Rotherham, such as tobacco, unhealthy weight, and alcohol* * *Promote the best possible mental health for all, building on existing campaigns such as the Five Ways to Wellbeing, the Great Big Rotherham To-do list and Be the One* * *Work with people to build on their strengths and resilience, reducing reliance on social care interventions* * *Deliver the ‘My Front Door’ programme, providing adults with learning disabilities and autism with increased choice and opportunities for greater independence* * *Tackle poverty and financial crisis, including development of a ‘social supermarket’ which will help people to move on from food banks, a new Rothercard that will provide discounts on Council services for those who most need them, and our Community Energy Scheme, which will enable households to reduce their energy bills* * *Work with partners to deliver our domestic abuse strategy, taking a coordinated approach to reduce the prevalence of domestic violence* * *Invest in affordable housing and support those at risk of or experiencing homelessness* * *CCTV improvements will be realised through the Capital investment currently agreed (£420,000) alongside improving corporate management of CCTV purchases and assets (action included under Neighbourhoods theme)* * *Continuing to focus on promoting access to services, including out of hours alongside a robust performance management framework within enforcement services (enforcement action included under Neighbourhood theme)* * *Transformation within Domestic Abuse Services is being delivered through strong partnership working, increased investment and the re-design of both internal and commissioned services.* | | | | | | | |
| 2.1 | **People have good mental health and physical wellbeing** | Develop a network of Infection Prevention and Control Champions and commission a programme of support to raise Infection prevention and control standards in care homes and reduce the impact of infectious disease outbreaks. | Quarter 3 | Director of Public Health | Adult Care, Housing and Public Health | New | Cabinet Member for ASC and Health |
| 2.2 | Review the impact of the mental health services redesign for residents. | Quarter 4 | Assistant Director, Adult Care and Integration | Adult Care, Housing and Public Health | New | Cabinet Member for ASC and Health |
| 2.3 | **People feel empowered, safe, and live independently for as long as possible** | Launch the new Learning Disabilities Strategy which sets out Rotherham’s aspirations for people with a learning disability. | Quarter 1 | Assistant Director, Adult Care and Integration | Adult Care, Housing and Public Health | New | Cabinet Member for ASC and Health |
| 2.4 | Start the building groundwork for Castle View Day Service which will provide new day opportunities for people with high support needs. | Quarter 4 | Assistant Director, Adult Care and Integration | Adult Care, Housing and Public Health | Current plan, not fully delivered in year and carried forward | Cabinet Member for ASC and Health |
| 2.5 | Launch the new All Age Autism Strategy which sets out aspirations for autistic people living and working in Rotherham. | Quarter 1 | Assistant Director, Strategic Commissioning | Adult Care, Housing and Public Health | New | Cabinet Member for ASC and Health  Cabinet Member for Children and Young People |
| 2.6 | Implement an engagement forum where residents can co-design adult social care services to ensure their experiences shape the future delivery of services. | Quarter 1 | Assistant Director, Adult Care and Integration | Adult Care, Housing and Public Health | New | Cabinet Member for ASC and Health |
| 2.7 | Complete a review of the domestic abuse delivery model and set out next steps for Cabinet, following implementation in 2022. The review will include the lived experiences of victims and survivors accessing services. | Quarter 4 | Assistant Director Community Safety & Street Scene | Regeneration and Environment | New | Cabinet Member for Children and Young People  Cabinet Member for Finance & Safe and Clean Communities. |
| 2.8 | **People can access affordable, decent housing** | Agree a new Repairs and Maintenance Policy. | Quarter 3 | Assistant Director, Housing | Adult Care, Housing and Public Health | New | Cabinet Member for Housing |
| 2.9 | Expand the Council’s temporary accommodation by at least 16 homes. | Quarter 3 | Assistant Director, Housing | Adult Care, Housing and Public Health | New | Cabinet Member for Housing |
| 2.10a) | Continue to deliver the Housing Growth Programme by:  a) Acquire or build 150 new homes to increase council owned housing stock. | Quarter 4 | Assistant Director, Housing | Adult Care, Housing and Public Health | Current plan, not fully delivered in year and carried forward | Cabinet Member for Housing |
| 2.10b) | b) Start groundwork on new homes in Canklow as part of a joint development with a new day opportunities centre, “Castle View”. | Quarter 3 |
| 2.10c) | c) Start groundwork on new homes at Eastwood. | Quarter 4 |
| 2.10d) | d) Start groundwork on new homes at Maltby. | Quarter 4 |
| 2.10e) | e) Start groundwork on new homes at Swinton. | Quarter 4 |
| 2.10f) | f) Start groundwork on new homes at West Melton. | Quarter 4 |
| 2.11a) | Hold targeted events to strengthen partnerships and promote opportunities for local housing investment and delivery:   1. An event focussed on securing a pipeline of future investment in new affordable homes through joint work with registered providers of social housing and Homes England.   *(LGA Corporate Peer Challenge action in response to recommendation 3)* | Quarter 2 | Assistant Director, Housing | Adult Care, Housing and Public Health | New  CPC action | Cabinet Member for Housing |
| 2.11b) | 1. An event focussed on how private sector partners can contribute to the delivery of the Council’s Housing Delivery Programme and an opportunity to explore potential longer-term partnerships.   *(LGA Corporate Peer Challenge action in response to recommendation 3)* | Quarter 4 |
| 2.12 | **Inequalities are addressed and nobody is left behind** | Delivery of the Council’s Local Council Tax Support Top Up scheme, providing up to £121.96 to working households in receipt of council tax support.  (The scheme will start from 1 April 2024, but will pick up all new applicants through to 31 March 2025). | Quarter 4 | Assistant Director Financial Service | Finance and Customer Services | Current | Cabinet Member for Finance & Safe and Clean Communities. |
| 2.13 | Delivery of the Council’s Energy Crisis Support Scheme, providing up to £250 to households that are struggling to meet the cost of their energy bills. | Quarter 3 | Assistant Director Financial Service | Finance and Customer Services | New | Cabinet Member for Corporate Services, Community Safety and Finance |
| 2.14 | Provide food vouchers to children eligible for free school meals for school holidays through to October half term 2024, in line with the package of measures agreed through the Household Support Fund. | Quarter 3 | Assistant Director Education and Inclusion  Head of Policy, Performance and Intelligence | Children and Young People’s Services  Assistant Chief Executive Directorate | New | Cabinet Member for Children and Young People.  Deputy Leader and Cabinet Member for Social Inclusion and Neighbourhood working |
| **Every child able to fulfil their potential**  **Commitments:**   * *Further develop our partnership approach to ensuring that all children and young people get the best possible start in life and are ready to attend school and learn* * *Continue with the development of residential homes for our looked after children and work with local providers in residential and foster care to access the best local placements* * *We will work to improve our YOT inspection judgement through the delivery of our improvement plan* * *With our partners, we will address the variability of Education, Health and Care Plans and the quality of provision for children and young people* * *Collaborate with partners to embed a multi-agency Family Hub Approach for our children, families, and communities* * *Ensure that they Early Help workforce are equipped with the right, most up to date knowledge and tools to effect outstanding outcomes for children and families* * *Work with young people that are disengaged to reconnect them to training, further education and employment* * *Focus on raising the achievement of KS1 and 2 pupils in reading through the reading fluency project and will support pupils who are currently below the expected standard in reading and/or who may have difficulty accessing reading required in the wider curriculum* * *Work in collaboration with schools to narrow the persistent attainment gap between disadvantaged and non-disadvantaged pupils and raise the attainment of disadvantaged pupils* * *Deliver on our commitment to become the first Children’s Capital of Culture holding a year-long festival in 2025.* | | | | | | | |
| 3.1 | **Children get the best start in life** | Commission, set-up and start roll out of Baby Packs Scheme to support families with essential items and child development. | Quarter 4 | Director of Public Health  &  Strategic Director for CYPS | Adult Care, Housing and Public Health & CYPS | New | Cabinet Member for ASC and Public Health  Cabinet Member for Children and Young People |
| 3.2 | Increase the number of families registered with a Family Hub (from the current figure of 77% to a target of 90% of families registered at a family hub within 6 months of their child’s birth). | Quarter 4 | Assistant Director Early Help | Children and Young People’s Services | Current | Cabinet Member for Children and Young People |
| 3.3 | Deliver 130 support sessions (5 sessions per week to be delivered during Quarter 3 and Quarter 4 following recruitment of additional officers) to enhance the under 5’s offer **through the delivery of Rotherham’s Statutory Children’s Centres.** | Quarter 4 | Assistant Director, Early Help | Children and Young People’s Services | New | Cabinet Member for Children and Young People |
| 3.4a) | **Children and young people safe from harm** | Provide new homes to make sure looked-after children and young people in Rotherham can stay in the borough:  a) Submit registration for a second two-bedroom home. | Quarter 2 | Assistant Director Safeguarding | Children and Young People’s Services | Current plan, not fully delivered in year and carried forward | Cabinet Member for Children and Young People |
| 3.4b) | b) Submit registration for a third two-bedroom home. | Quarter 3 |
| 3.4c) | c) Submit registration for a fourth two-bedroom home. | Quarter 3 |
| 3.4d) | d) Submit registration for a fifth two-bedroom home. | Quarter 4 |
| 3.4e) | e) Submit registration for a sixth two-bedroom home. | Quarter 4 |
| 3.5 | **Young people feel empowered to succeed and achieve their aspirations** | Create seven resource bases to provide additional school places for children with special educational needs. | Quarter 4 | Interim Assistant Director Education and Inclusion | Children and Young People’s Services | New | Cabinet Member for Children and Young People |
| 3.6 | Commission building work to develop the Eric Manns building into a new centre for children with special education needs and disabilities. | Quarter 3 | Assistant Director Property and Facilities Services | Finance and Customer Services | New | Cabinet Member for Children and Young People |
| 3.7 | Deliver Independent Travel Training to 24 children and young people to increase independence, through the new Home to School Transport Policy. | Quarter 3 | Assistant Director Community Safety & Street Scene | Regeneration and Environment | New | Cabinet Member for Children & Young People |
| 3.8 | Engage through the Enterprise Adviser Network Project with all 27 Rotherham secondary schools and colleges, in the South Yorkshire Careers Hub to assist them enhance their careers provision, improve interactions with local employers and achieve at least 6 of the Gatsby benchmarks, used to monitor and grade careers provision. | Quarter 4 | Assistant Director, Planning, Regeneration and Transportation | Regeneration & Environment | New | Cabinet Member for Transport, Jobs and the Local Economy. |
| 3.9 | **Children and young people have fun things to do and safe places to go** | Work with children and young people across the borough to co-produce and launch the Children’s Capital of Culture 2025. | Quarter 3 | Assistant Director, Culture, Sport and Tourism | Regeneration and Environment | New | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 3.10 | Start the new 3-year Children’s Playgrounds Programme and deliver the first scheme. | Quarter 4 | Assistant Director, Culture, Sport and Tourism | Regeneration and Environment | New | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 3.11a | Progress a new Water Splash facility at Clifton Park:  a) Conduct consultation with children, parents, and carers. | Quarter 2 | Assistant Director,  Culture, Sport and Tourism | Regeneration and Environment | New | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 3.11b | b) Commission a supplier to undertake the work in readiness for launch in July 2025. | Quarter 4 |
| 3.12 | Deliver 208 support sessions (8 sessions per week to be delivered during Quarter 3 and Quarter 4 following recruitment of additional officers) to support young people to engage with universal youth provision. | Quarter 4 | Assistant Director, Early Help | Children and Young People’s Services | New | Cabinet Member for Children and Young People |
| **Expanding economic opportunity**  **Commitments:**   * *Support people to improve their skills and secure decent work through a range of schemes and initiatives* * *Provide a package of support and advice that enables businesses to start up and thrive, including targeted support to those most affected by the pandemic* * *Deliver improvements and opportunities for local communities through major regeneration programmes* * *Create a vibrant town centre, accessible to everyone, through a range of complementary schemes and major projects, including the flagship leisure development at Forge Island* * *Secure further commitments through our social value policy and work with partners to maximise the impact of our collective spending power* * *Connect people to economic opportunities through a range of transport schemes and improvements that also offer more environmentally-friendly travel options.* | | | | | | | |
| 4.1 | **A growing economy that provides decent jobs and chances to progress** | Deliver a programme of business workshops providing start-up advice and support to 150 attendees from both pre-start and new start businesses. | Quarter 4 | Assistant Director, Planning, Regeneration and Transportation | Regeneration & Environment | Links to current | Cabinet Member for Transport, Jobs and the Local Economy. |
| 4.2 | Provide 60 businesses with financial assistance to support investment. | Quarter 4 | Assistant Director, Planning, Regeneration and Transportation | Regeneration & Environment | New | Cabinet Member for Transport, Jobs and the Local Economy. |
| 4.3 | Produce a strategy to attract inward investment from the UK and beyond.  *(LGA Corporate Peer Challenge action in response to recommendation 2)* | Quarter 4 | Assistant Director, Planning, Regeneration and Transportation | Regeneration & Environment | New  CPC Action | Cabinet Member for Transport, Jobs and the Local Economy. |
| 4.4 | Publish and launch Destination Management Plan for South Yorkshire and develop new governance arrangements to support the development of the Local Visitor Economy Partnership.  *(LGA Corporate Peer Challenge action in response to recommendation 2)* | Quarter 2 | Assistant Director – Culture, Sport and Tourism | Regeneration and Environment | New  CPC Action | Cabinet Member for Transport, Jobs and the Local Economy.  Deputy Leader and Cabinet Member for Social Inclusion and Neighbourhood working. |
| 4.5 | **Delivering regeneration schemes that bring investment and opportunity, both in Rotherham town centre and in our towns and villages** | Opening the hotel, cinema and the first phase of eateries at Forge Island. | Quarter 2 | Assistant Director, Planning, Regeneration and Transportation | Regeneration & Environment | Current plan, not fully delivered in year and carried forward | Cabinet Member for Transport, Jobs and the Local Economy. |
| 4.6 | Start construction of Riverside Gardens & Corporation St public realm works. | Quarter 4 | Assistant Director, Planning, Regeneration and Transportation | Regeneration & Environment | Current plan, not fully delivered in year and carried forward | Cabinet Member for Transport, Jobs and the Local Economy. |
| 4.7 | Acting as accountable body, monitor and support partners to deliver projects across Rotherham with funding secured by the Council including:   * Wentworth Woodhouse * Maltby Skills Academy * Grimm and Co * Gulliver’s Skills Academy * Magna. | Quarter 3 | Assistant Director, Planning, Regeneration and Transportation | Regeneration & Environment | Current | Cabinet Member for Transport, Jobs and the Local Economy. |
| 4.8 | Progress redevelopment plans for Wath Library and Dinnington High St into detailed design and planning submission. | Quarter 3 | Assistant Director, Planning, Regeneration and Transportation | Regeneration & Environment | New | Cabinet Member for Transport, Jobs and the Local Economy. |
| 4.9 | Complete demolition of 3-7 Corporation Street. | Quarter 3 | Assistant Director, Property and Facilities Services | Finance and Customer Services | New | Cabinet Member for Transport, Jobs and the Local Economy. |
| 4.10 | Complete the demolition of the guardian building to facilitate the further works to redevelop the new market and library building. | Quarter 3 | Assistant Director, Planning, Regeneration and Transportation | Regeneration and Environment | New | Cabinet Member for Transport, Jobs and the Local Economy. |
| 4.11 | Start construction of the Templeborough Business Zone Project. | Quarter 3 | Assistant Director, Planning, Regeneration and Transportation | Regeneration and Environment | Current plan, not fully delivered in year and carried forward | Cabinet Member for Transport, Jobs and the Local Economy. |
| *See Towns and Villages fund action under the Neighbourhoods Theme which also contributes to this outcome.* | | | | | | | |
| *In addition to the actions outlined above, there are a range of activities within the environment theme (Better transport systems for future generations) which will contribute to connecting people to economic opportunities.* | | | | | | | |
| 4.12 | **Working with partners and suppliers to create more local jobs, paid at the Real Living Wage or above, and apprenticeships** | Agree with Rotherham Together Partners an action plan to collectively drive the social value agenda.  *(LGA Corporate Peer Challenge action in response to recommendation 4)* | Quarter 4 | Head of Policy, Performance and Intelligence | Assistant Chief Executive’s Directorate | Current | Leader of the Council. |
| 4.13 | Agree with Rotherham Together Partners a 12-month plan to increase the number of apprenticeships across the borough, through direct employment opportunities and through contracts.  *(LGA Corporate Peer Challenge action in response to recommendation 4)* | Quarter 4 | Head of Policy, Performance and Intelligence | Assistant Chief Executive’s Directorate | Current | Leader of the Council. |
| 4.14 | Deliver against key priorities of the Council’s Social Value Policy, specifically:   * Deliver Social Value Annual Conference with a focus on SMEs * Build the capacity of local SMEs through additional tailored support to 160 businesses receiving non-financial support, including one-to-ones and group sessions.   *(LGA Corporate Peer Challenge action in response to recommendation 4)* | Quarter 4 | Assistant Director, Planning, Regeneration and Transportation | Regeneration and Environment | New  CPC actions | Leader of the Council. |
| 4.15 | Publish for consultation a revised Local Plan Core Strategy Policy to consider social value in major planning decisions.  *(LGA Corporate Peer Challenge action in response to recommendation 4)* | Quarter 4 | Assistant Director, Planning, Regeneration and Transport | Regeneration and Environment | New | Leader of the Council |
| 4.16 | **People having opportunities to learn, develop skills and fulfil their potential** | Through the new Employment Hub pathway and Employment Solutions Service, support a minimum of 750 people to access employment, (including training, education, apprenticeships, and paid employment).  *(LGA Corporate Peer Challenge action in response to recommendation 4)* | Quarter 4 | Strategic Director ACHPH  (joint Adults & Housing) | Adult Care, Housing and Public Health | New | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 4.17 | Utilise the Children’s Capital of Culture programme to support skills development opportunities for young people e.g.:   * Train and mentor at least 10 Young Artists in Residence * Recruit at least 80 16-to-25-year-olds to work as paid Trainee Young Producers * Support at least 200 young people to achieve Bronze and Silver Arts Award and train 24 Rotherham professionals as Arts Award Advisors. | Quarter 4 | Assistant Director, Culture, Sport and Tourism | Regeneration and Environment | New | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 4.18 | **Strengthening digital infrastructure and skills which enable access for all** | Work with partners to deliver the Digital Inclusion Strategy as per the agreed action plan. This will include rollout more free sim cards to digital excluded residents, along with devices and community-based training session (a minimum of 100 sessions during the year).  *(Links to LGA Corporate Peer Challenge action in response to recommendation 6)* | Quarter 4 | Assistant Director, Customer, Information and Digital | Finance and Customer Services | New | Cabinet Member for Finance & Safe and Clean Communities. |
| **A cleaner, greener local environment**  **Commitments:**   * *Ensure our streets are clean by providing an effective response to fly-tipping and littering, and continually improving our approach to street cleaning* * *To continue to invest in our urban green spaces and country parks, maintaining our four Green Flag accredited parks, whilst aiming for additional accreditations* * *Complete masterplans for the borough’s three country parks, with an ambition to enhance services provided at these parks, whilst improving the appearance, cleanliness and welcome of our green spaces* * *Work with regional partners to deliver public transport improvements such as a new Tram-train stop at Magna, as well as longer term aims a railway station at Waverley and a new mainline station for Rotherham* * *Develop a new Cycling Strategy and invest in new cycleways across Rotherham* * *Continue the roll out of public charging points to make electric vehicles a more viable option for residents and visitors* * *Deliver flood alleviation projects and work with communities and businesses to develop flood resilience measures in the worst-affected areas* * *Deliver a renewable energy generation project by 2025* * *Plant a minimum of 500 new trees every year* * *Encourage our suppliers to reduce their emissions through implementation of the Council’s Social Value Policy* * *Support residents to access nationally available insulation grants to improve energy efficiency.* | | | | | | | |
| 5.1 | **Increasing satisfaction with the cleanliness of the borough** | Deliver more cleansing for main towns, outside of Rotherham Town Centre, including additional litter picking and cleansing activities through an additional day per week of officer time. In addition, each main town will receive an additional day of mechanical sweeping each week. | Quarter 2 | Assistant Director Community Safety & Street Scene | Regeneration and Environment | New | Cabinet Member for Finance & Safe and Clean Communities. |
| 5.2 | Apply for the Green Flag Award for two urban parks and two country parks and Natural England Accreditation for three country parks: Rother Valley, Thrybergh and Ulley. | Quarter 1 | Assistant Director Culture, Sport and Tourism | Regeneration and Environment | New | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 5.3 | Start redevelopment works at Rother Valley and Thrybergh Country Parks supported by Levelling-Up fund.  *(Also links to Cleaner and Greener Local Environment)* | Quarter 2 | Assistant Director, Culture, Sport and Tourism | Regeneration and Environment | Current plan, not fully delivered in year and carried forward | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 5.4 | **Creating better transport systems for future generations** | Progress delivery of the Transforming Cities Fund and the Active Travel Fund programmes, including complete construction of the Sheffield Road Cycleway. | Quarter 2 | Assistant Director, Planning, Regeneration and Transport | Regeneration and Environment | Current – but updated | Cabinet Member for Transport, Jobs and the Local Economy. |
| 5.5 | Complete structural repair of the RMBC funded Centenary Way Viaduct remedial works scheme. | Quarter 4 | Assistant Director, Planning, Regeneration and Transport | Regeneration and Environment | Current plan, not fully delivered in year and carried forward | Cabinet Member for Transport, Jobs and the Local Economy. |
| 5.6 | Complete submission of the Outline Business Case (OBC) for Rotherham Mainline Station. | Quarter 2 | Assistant Director, Planning, Regeneration and Transport | Regeneration and Environment | Current plan, not fully delivered in year and carried forward | Cabinet Member for Transport, Jobs and the Local Economy. |
| 5.7 | Work with regional partners, including South Yorkshire Mayoral Combined Authority (SYMCA), Transport for the North and Network Rail to deliver the Council’s Transforming Cities Fund (TCF) programme funded public transport improvements:   * + Start construction of a new Tram-train stop at Magna   + Complete Parkgate Link Road and Park & Ride TCF Scheme   + Work with SYMCA to progress the Outline Business Case for the new railway station at Waverley. | Quarter 4 | Assistant Director, Planning, Regeneration and Transport | Regeneration and Environment | Current – but updated | Cabinet Member for Transport, Jobs and the Local Economy. |
| 5.8a) | **Reducing the risk and impact of flooding and other environmental emergencies.** | Reach ‘shovel ready’ status across the following flood defence/mitigation schemes:  a) Rotherham Renaissance Flood Alleviation Scheme. | Quarter 4 | Assistant Director Community Safety & Street Scene | Regeneration and Environment | Current | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 5.8b) | b) Parkgate & Rawmarsh Flood Alleviation Scheme. | Quarter 4 |
| 5.8c) | c) Whiston Brook Flood Alleviation Scheme. | Quarter 4 |
| 5.8d) | d) Eel Mires Dike Flood Alleviation Scheme. | Quarter 4 |
| 5.8e) | e) Catcliffe Pumping Station. | Quarter 4 |
| 5.8f) | f) Culvert Renewal Programme. | Quarter 4 |
| 5.9 | Engage with affected communities, following the flooding caused by Storm Babet in October 2023 to provide the outcome of the formal Section 19 investigation. | Quarter 3 | Assistant Director Community Safety & Street Scene | Regeneration & Environment |  | Deputy Leader and Cabinet Member for Social Inclusion & Neighbourhood Working. |
| 5.10a) | **Contributing to reducing carbon emissions across the borough** | Delivery of the Fleet Replacement Plan including:  a) Conclude the review and purchasing of vehicles included within the Fleet Replacement Plan, which will reduce carbon emissions by ensuring vehicles meet modern standards as well as providing electric or hybrid vehicles wherever possible. | Quarter 4 | Assistant Director Community Safety & Street Scene | Regeneration and Environment | Current plan, not fully delivered in year and carried forward | Cabinet Member for Transport, Jobs and the Local Economy. |
| 5.10b) | b) Conclude a trial of HVO (Hydrotreated Vegetable Oil) and consider future roll out to reduce carbon emissions. |
| 5.11 | Develop a Heat Decarbonisation Plan (HDP) and deliver actions to decarbonise the Council’s estate, including:   * Complete Riverside House Solar (PV) canopy works * Complete LED lighting upgrades and energy conservation measures (insulation, draft sealing etc) to the Civic Theatre, Museum and Town Hall and upgrade Building Energy Management Systems. | Quarter 4 | Assistant Director Property and Facilities Services | Finance and Customer Services | New | Cabinet Member for Transport, Jobs and the Local Economy |
| 5.12 | Work with local communities to change residents’ behaviours to reduce climate change by delivering 10 engagement events across the borough. | Quarter 4 | Assistant Director Property and Facilities Services | Finance and Customer Services New | New | Cabinet Member for Transport, Jobs and the Local Economy |
| 5.13 | Identify suitable site(s) to develop low carbon energy generation plans and complete a feasibility study for the delivery of the sites as part of the Council’s commitment to deliver a renewable energy project. | Quarter 4 | Assistant Director Property and Facilities Services | Finance and Customer Services New | Current plan, not fully delivered in year and carried forward | Cabinet Member for Transport, Jobs and the Local Economy |
| **One Council**  **Commitments:**   * *Work with services, partners and communities to promote equality, celebrate diversity and ensure fairness for everyone (actions included throughout the plan)* * *Communicate and engage with residents so that they feel informed about council services and how to access these* * *Work in an efficient, open, transparent and accountable way, in partnership with key stakeholders* * *Work to improve customer satisfaction, including by developing and implementing a new set of customer service standards.* | | | | | | | |
| 6.1 | **Effective customer services – residents know we mean what we say, are kept informed and can access the services they need in the way that suits them** | Enhance and improve the Council website to ensure information is accessible, accurate and customer focused and increase the number of services available online.  *(Links to LGA Corporate Peer Challenge action in response to recommendation 6)* | Quarter 4 | Assistant Director Customer Information and Digital Services | Finance and Customer Services | New | Cabinet Member for Finance & Safe and Clean Communities. |
| 6.2 | Review the face-to-face customer experience at Riverside House to ensure all services are delivered consistently through a new agreed model which can then be used across all RMBC sites in the future.  *(Links to LGA Corporate Peer Challenge action in response to recommendation 6)* | Quarter 4 | Assistant Director Customer Information and Digital Services | Finance and Customer Services | New | Cabinet Member for Finance & Safe and Clean Communities. |
| 6.3 | Make it easier for customers to report and receive feedback on their queries and improve the accessibility of community safety and street scene services. This will include a review of website information, ensuring webforms are provided for each service and continuing to introduce new IT systems. | Quarter 4 | Assistant Director Community Safety & Street Scene | Regeneration and Environment | New | Cabinet Member for Finance & Safe and Clean Communities. |
| 6.4 | **Engaged, diverse and skilled workforce who feel empowered to adopt new ways of working to meet the needs of all customers** | Re-launch the Council’s Values to underpin employee working practices. | Quarter 1 | Head of Organisational Development and Change | Assistant Chief Executive’s Directorate | New | Leader of the Council |
| 6.5 | Deliver improvements in response to the Employee Opinion Survey 2023 results.  *(Links to LGA Corporate Peer Challenge action in response to recommendation 1)* | Quarter 4 | Head of Organisational Development and Change | Assistant Chief Executive's Directorate | New  CPC Action | Cabinet Member for Finance & Safe and Clean Communities |
| 6.6 | Launch programme to showcase RMBC work experience, supported internships, apprentices and graduate schemes to attract more diverse candidates. | Quarter 3 | Head of Organisational Development and Change | Assistant Chief Executive’s Directorate | New | Cabinet Member for Finance & Safe and Clean Communities |
| 6.7 | Commission and deliver first cohort of a learning and development programme that will help embed a strength based-working approach across the Council’s workforce and partners:   * Level 2 – Enhanced Awareness * Level 3 – Practitioner   *(LGA Corporate Peer Challenge action in response to recommendation 6)* | Quarter 3 | Head of Neighbourhoods  Head of Organisational Development and Change | Assistant Chief Executive’s Directorate | Links to current plan | Deputy Leader and Cabinet Member for Social Inclusion and Neighbourhood working. |
| 6.8 | **Effective leadership, working with our partners to achieve better outcomes across the whole borough** | Develop a new Council Plan for 2025, including a Performance Management Framework and Communications Plan to support delivery.  *(LGA Corporate Peer Challenge action in response to recommendations 1 and 13)* | Quarter 4 | Head of Policy, Performance and Intelligence  Head of Communications and Marketing | Assistant Chief Executive’s Directorate | New  LGA CPC Action Plan | Leader of the Council |
| 6.9 | Work with partners to promote the Rotherham Plan key successes and achievements, through:   * Delivery of two newsletters to residents * Facilitation of quarterly Strategic Partnership Group meetings * Delivery of two stakeholder events to promote collaborative working across agencies and progress.   *(LGA Corporate Peer Challenge action in response to recommendation 2)* | Ongoing – Quarter 4 | Head of Policy, Performance and Intelligence  Head of Communications and Marketing | Assistant Chief Executive’s Directorate | New  LGA CPC action. | Leader of the Council |
| 6.10 | Refresh of Rotherham’s Health and Wellbeing Strategy for 2025 – 30.  *(Also links to people are safe, healthy and live well theme)* | Quarter 4 | Director of Public Health (on behalf of the wider Partnership) | Adult Care, Housing and Public Health | New | Cabinet Member for ASC and Health |
| 6.11 | Implement both the Member Induction and Development Programmes to support new Members and ensure they can conduct both their Community Leadership and Town Hall roles. | Ongoing – Quarter 4 | Head of Democratic Services | Assistant Chief Executive’s Directorate | Current | Deputy Leader and Cabinet Member for Social Inclusion and Neighbourhood working. |